

RICK F. MUI
402 Sugarberry Court Bonaire, GA 31005
(C) 478-955-3017 • RickyFMuiMBA@hotmail.com

EXECUTIVE SUMMARY

A successful program manager, technical operator and leader with 14 years of experience. A military veteran of 10 years as a Naval Surface Warfare Officer and 3 years as a Senior Supply Chain Leader with Frito Lay. Holds degrees in Master of Business Administration, Master of Science, and Bachelor of Science, as well as ASQ Certified Six Sigma Green Belt.

- Able to make prompt decisions in ambiguous situations
- A manager who effectively leads through evolving situations and change management
- Relentless pursuit of quality control and assurance through continuous training and safety protocols enforcement

Special expertise in the following areas:

- Strategic planning
- Inter-departmental coordination
- Large group presentations
- Technical and operations management
- Operational schedules management
- Team leadership

EDUCATION

EMORY UNIVERSITY, GOIZUETA BUSINESS SCHOOL

Atlanta, GA

Master of Business Administration, Four Concentrations: Finance, Healthcare Management, Strategy and General Management

- Veterans Club

UNITED STATES NAVAL POSTGRADUATE SCHOOL

Monterey, CA

Master of Science, Information Warfare Systems Engineering

UNITED STATES NAVAL ACADEMY

Annapolis, MD

Bachelor of Science, Weapons and Systems Engineering

- Class Secretary

NAVAL NUCLEAR POWER TRAINING COMMAND

Goose Creek, SC

Electrician's Mate 'A' and 'C' Schools

EXPERIENCE

ACCENTURE FEDERAL SERVICES

Washington, D.C.

Management Consultant

2019

- Provided Lean Six Sigma/Green Belt methodology to support multiple projects within the Department of Health and Human Services.

11TH HOUR SERVICES

Washington, D.C.

Senior Consultant

2018

- Provided inventory control and management support to the U.S. Marines Logistics Command
- Supported KPMG in execution of a federal contract with U.S. Department of Defense for Financial Improvement and Readiness compliance.
- Led process improvements to streamline and ensure quality assurance for the project
- Directly involved in auditing and audit control for multi-phase baseline inventory accounting
- Assisted in resource allocation to optimize fiscal utilization and minimize manpower costs

PEPSICO- FRITO LAY DIVISION

Kathleen, GA

Senior Supply Chain Leader

2014 to 2017

- Led three multi-million dollars technology integration projects resulting in streamlined processes at Frito Lay: specifically integrating the palletizing structure with the product output lines of the first U.S. Kettle Lays line, the Popcorn and Cheetos Lines, and new palletizing machinery.
- Managed a cross-functional team in the successful expansion of the Global Enterprise Solutions structure in a nine-month timeframe. Inter-departmental coordination with maintenance and operational teams.

- Responsible for the continuous technical and site safety training for technicians
- Geographic Enterprise Solutions Resource – Frito Lay’s business expansion model- customized just-in-time order filling; coached 40 direct reports each shift through the change
 - Utilized focused coaching and Lean Six Sigma practices: improved case rate per hour by 20% across 60 technicians picking customized shipped-to-store cases
 - Oversaw the customized order fulfillment of approximately 13,000 cases per night that contributed 99.43% to the daily fill rate. Recognized as having top fill rate across 7 Global Enterprise Solutions plants
 - Monitored Dematic/ Visualization systems to analyze system health and technician productivity
- Palletizing Resource- Manager of palletizing resources while coaching 20 direct report skilled technicians in maintaining conveyor systems, safety interlocking and control systems for 5 different types of automated machinery. This includes 10 robotic palletizing machinery, 3 automated wrapping stations and 2 sorters systems.
 - Successfully led integration of multiple-line Expansion project, to include ALVEY 3 Integrated and FANUC Robotic Palletizing Systems
 - Led and coordinated inter-departmental technical troubleshooting; reducing equipment downtime by 30%.
 - Headed cross-departmental team to troubleshoot mislabeled cases; reducing waste by 60% over 6 months.

UNITED STATES NAVY

Jacksonville, FL

Naval Officer

2003 to 2013

- Progressive Leadership roles onboard 3 naval vessels, with roles across various departments
- Conducted weekly Quality Assurance inspections for preventive maintenance across multiple departments. Led and produced daily Operations and Intelligence reports for the executive staff.
- DESTROYER SQUADRON 14: (Jacksonville, FL) Assistant Squadron Operations Officer. Managed training and maintenance schedules of 12 ships. Ensured 100% on-time overseas Deployments schedules for the 12 ships.
- USS HALYBURTON (FFG 40)- (Jacksonville, FL) Served as the Operations Department Head and Ship’s Safety Officer. Managed the ship’s daily and strategic operational schedules. Ensured compliance with established multiple safety standards. Coordinated multiple combat readiness training scenarios. Planned and supervised hundreds of helicopter, small boat, anchoring, refueling and towing operations, with zero casualties or mishaps.
- USS ESSEX (LHD 2)- (Sasebo, Japan) Fire Control Officer and Combat Systems Security Officer. Headed the ship’s Self Defense missiles and weapons systems. Managed 25 Fire Control technicians in 15+ periodic weapons systems operational tests, live firing exercises and the hazardous loading and unloading of missiles from launchers, resulting in zero injuries or casualties.
- USS RAMAGE (DDG 61)- (Norfolk, VA) Main Propulsion Division Officer. Led the Main Propulsion Team in training and maintenance of propulsion equipment through a successful six-month overseas Deployment. ADP Officer. Focused six direct reports in ensuring all shipboard computer systems were configured against cyber-intrusions and attacks.

ADDITIONAL DATA

- Secret Clearance- ACTIVE (2018); (Top Secret-SCI security clearance- previously held (2008-2013))
- ASQ Certified Six Sigma Green Belt, Certificate Number 19089
- Surface Warfare Officer (1110) / Information Warfare Designation
- Graduated Anti-terrorism Officer (ATO) Level II Course- Surface Warfare Officers School
- Graduated Joint Professional Military Education Phase I- Naval War College
- Senior Systems Manager- CNSSI No. 4012 / Systems Certifiers- NSTISSI No. 4015
- Info Systems Security Professionals- NSTISSI No. 4011/ Systems Administrator – CNSSI No. 4013/ Info Systems Security Officer- CNSSI No. 4014
- Amateur HAM Radio Operator- (2009)
- Language skills:
 - Chinese (Cantonese)- Conversant, Oral Proficiency: assessed a rating of 2 (out of 6 levels) by Language Testing International (LTI) on January 30, 2014.
 - (Mandarin)- Basic Conversant
 - French- Basic Conversant, Basic Written
 - C++: Basic programming
- Proficient at Microsoft Office suite: Word, EXCEL, and PowerPoint.
- Volunteered at the Monterey Bay Aquarium: 2008-2010: Awarded the 500 Hours Volunteer Award